REFUND POLICY

Effective Date: September 1, 2026

Dynamic Proven Strategies®, LLC ("Company," "we," "us," or "our") operates dpstrategiesllc.com, mstaxstrategy.com, digitalstrategyondemand.com, and strategyfyi.com (the "Site" or "Sites"). By accessing or using the Site, you ("user," "you," or "your") agree to the terms set forth in this Refund Policy.

This Refund Policy ("Policy") is issued by **Dynamic Proven Strategies®**, LLC and applies to all digital products, downloads, courses, workshops, trainings, templates, memberships, and related digital deliverables (collectively, "Digital Products") purchased through our website, sales pages, checkout pages, or any affiliated or third-party platform through which we sell (collectively, the "Site" or "Sites"). This Policy is incorporated into, and should be read together with, our Terms & Conditions. By purchasing a Digital Product from us, you agree to the terms of this Policy.

1. All Digital Product Sales Are Final

Due to the nature of Digital Products, all sales are final. Once access, a download link, login credentials, or delivered files have been provided, the product cannot be "returned" in the way a physical good can, and the underlying content, strategies, or materials cannot be "unlearned" or undone once viewed.

Unless a specific refund, guarantee, or satisfaction period is expressly and affirmatively stated in writing on the applicable sales page, product page, or checkout page at the time of your purchase, no refunds, exchanges, credits, or partial refunds will be issued for any Digital Product. This includes, without limitation, situations where you simply changed your mind, did not have time to use the product, misunderstood what was included, or did not achieve a particular outcome or result.

2. Exceptions Stated on a Sales Page Control That Product Only

From time to time, we may choose to offer a money-back guarantee, trial period, or other refund term for a specific Digital Product. Any such offer:

- Applies only to the specific product and promotion for which it is stated;
- Is governed by the exact conditions disclosed on that sales or checkout page (including any deadline, usage requirement, or proof-of-completion requirement); and
- Does not extend to, or create precedent for, any other Digital Product, past purchase, or future purchase.

If no refund term is stated on a given sales page, the default rule in Section 1 applies: **the sale is final.** Silence is not an offer of a refund.

3. Digital Products Are Non-Refundable, Including (Without Limitation)

- Online courses, workshops, and trainings, whether accessed live or on-demand;

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- E-books, guides, templates, worksheets, spreadsheets, checklists, and similar downloadable files;
- Recorded coaching, consulting, or advisory sessions once delivered;
- Membership or subscription fees for the current billing period, once that period has begun;
- Bonus content or bundled digital add-ons included with a purchase; and
- Any Digital Product for which access, download links, or credentials have already been issued, regardless of whether the content was actually opened, downloaded, or used.

4. Limited Exceptions Required by Law or Caused by Our Error

Nothing in this Policy limits any non-waivable right you may have under applicable consumer protection law. In addition, we will consider a refund, credit, or replacement, at our discretion, in the following limited circumstances:

- **Non-delivery or technical failure attributable to us.** You were charged but never received working access to the product (for example, a broken download link, corrupted file, or platform outage), and we are unable to cure the issue within a reasonable time after you notify us;
- **Duplicate or billing error charges.** You were charged more than once for the same order, or charged an incorrect amount due to a processing error; and
- **Materially mis-described product.** The Digital Product delivered is fundamentally different from what was advertised on the sales page at the time of purchase.

These exceptions are evaluated case by case and require reasonable supporting proof (such as an order confirmation, receipt, or screenshots of the error).

5. Subscriptions and Memberships

If you purchase a recurring membership or subscription, you may cancel at any time to stop future billing. Cancellation:

- Takes effect for the next billing cycle;
- Does not retroactively refund the current or any prior billing period; and
- Does not entitle you to a prorated refund for unused time, unless otherwise stated in writing at the time you signed up.

Instructions for canceling a membership are provided in your account portal or purchase confirmation email. If you cannot locate them, contact us using the information in Section 8.

6. Accidental or Unauthorized Purchases

If you believe a purchase was made in error, without your authorization, or by a minor without parental consent, contact us within seven (7) days of the transaction date. We will investigate in good faith and, where warranted, issue a refund or reverse the charge.

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7. Chargebacks and Payment Disputes

If you have a concern about a charge, **please contact us first** at the email address in Section 8 before initiating a chargeback or payment dispute with your bank or card issuer. Most concerns can be resolved directly and more quickly than through a dispute process.

If a chargeback or dispute is filed for a Digital Product that was successfully delivered and for which access was granted, we reserve the right to: contest the dispute using records of delivery, access, download activity, and account login history; revoke your access to the disputed product and any other products or memberships associated with your account; and decline future purchases from the account or payment method involved.

8. How to Request Consideration for a Refund

To request a refund under Sections 4, 5, or 6, email **support@dpstrategiesllc.com** within the applicable window with your order number or proof of purchase and a description of the issue. We aim to respond within five (5) business days. If a refund is approved, it will be issued to your original payment method within ten (10) business days of approval, unless your card issuer or payment processor requires additional time.

9. Relationship to Our Terms & Conditions

This Policy governs refund matters for Digital Products and controls over any general refund language elsewhere on the Site to the extent of a conflict, except for product-specific terms disclosed on an individual sales or checkout page as described in Section 2.

10. Governing Law

This Policy is governed by the laws of the State of Texas, without regard to its conflict of law provisions, consistent with the governing law and dispute resolution provisions of our Terms & Conditions.

11. Changes to This Policy

We may update this Policy at any time by posting a revised version on the Site with an updated Effective Date above. Changes apply prospectively to purchases made after the revised Policy is posted.

12. Contact Us

If you have any questions about this Refund Policy, please contact us at:

Dynamic Proven Strategies®, LLC
5900 Balcones Drive, Suite #24970
Austin, TX 78731
Email: **support@dpstrategiesllc.com**

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